

## Company Overview



SLK is a global technology services provider focused on bringing AI, intelligent automation, and analytics together to create leading-edge technology solutions for our customers through a culture of partnership, led by an evolutionary mindset. SLK provides computer data processing services in the fields of contact center customer support, analytics, strategic value assessment, end-to end solutions, business transformation, compliance, quality control and document processing; data processing consultation in the field of banking, manufacturing, and utilities; Consulting services in the field of optimizing the effectiveness of customer service contact centres; customer services, namely, responding to customers inquiries for others in the field of ecommerce software, implementation of ERPs, integration between IT systems, testing of software, computer application infrastructure, computer program management software; value engineering consultation, namely, cost analysis.

For over 22 years, we've helped organizations across diverse industries – insurance providers, financial service organizations, investment management companies, and manufacturers – reimagine their business and solve their present and future needs. We provide Computer software Consulting in the fields of engineering and architecture; Software as a service (SAAS) services featuring software for integrating and testing IT infrastructure systems and enterprise resource planning in the field of multichannel eCommerce and Program management. SLK also provides public record investigation services for property, that include search of documents related to property reports or property owners, equity and home improvement loans, property open mortgages, property judgments and liens, property tax information and the status and legal description of the property records.

Being A Great Place To Work Certified, we encourage an approach of constructively challenging the status quo in all that we do to enable peak business performance for our customers and for ourselves, through disruptive technologies, applied innovation, and purposeful automation.

Our primary market is America. We serve super Regional and Regional Banks, Diversified and Discrete Manufacturers and companies that serve customers in Oil and Gas, Energy and Utilities. Many of these customers also have global operations that SLK supports. Till date we have executed projects in 23+ countries worldwide.

Our deep desire to make our customers succeed, has helped us build lasting relationships. In most customer relationships SLK manages more than 50% of the IT portfolio and in many cases we are the sole IT partner.

Customers like us for our speed, ability to make quick decisions, results driven culture and relentless focus on execution. We do not have a long 'tail' syndrome as often is the case with many large pure play outsourcing suppliers. Our size and structure enables every customer to get equal levels of attention and direct executive access at all times.

These solutions help our customers to accelerate their strategic goals & objectives, realize better return on their investments, and provide faster Time to Market. It's our constant endeavour to remain a "Trusted Partner of Choice" and provide high value services and solutions that are outcome based.

Overall, the group's strength is **5000+ people.** We have a strong management team that has considerable industry and technology experience across reputed organizations such as Deloitte, IBM, TCS, Infosys, Wipro, MphasiS, Mindtree to name a few.

In India our operations are in Bangalore and Pune. In US we have offices in Cincinnati with about **300+ consultants** working out of customer locations.