



## The Challenge

The customer dealt with a lot of withholding tax invoices which were processed manually and went through multiple checks, making the process cumbersome and time consuming. This was primarily due to exceptions that had to be accounted for each invoice. The process was also prone to human errors, making it highly inefficient.

The client wanted to implement a standardized and centralized system that can be utilized throughout the organizations.



## **The Solution**

SLK analyzed the customer's withholding tax invoice processing processes and methodologies to identify areas for improvement. We proposed multiple solutions based on a feasibility study, and ultimately decided to train an AI/BOT using OCR integration, NLP, and RPA to extract the data in a standardized spreadsheet.

The AI/BOT scanned the invoices sent by vendors, extracted data at multiple levels, and classified the invoices based on line items. It also provided the tax rate and an opinion on the withholding tax invoices, which could be used to process the invoices with minimal manual intervention.



## **Business Impact**

SLK's holistic approach to devise the solution helped the MNC to speed up their withholding tax invoice processing, delivering ROI within 9 months of implementation.

20% Overall reduction in errors

**55%** Reduction in efforts

80% Faster processing

Write to us at hello@slkgroup.com

SLK is a global technology services provider focused on bringing AI, intelligent automation, and analytics together to create leading-edge technology solutions for our customers through a culture of partnership, led by an evolutionary mindset. For over 20 years, we've helped organizations across diverse industries - insurance providers, financial service organizations, investment management companies, and manufacturers - reimagine their business and solve their present and future needs. Being A Great Place To Work Certified, we encourage an approach of constructively challenging the status quo in all that we do to enable peak business performance for our customers and for ourselves, through disruptive technologies, applied innovation, and purposeful automation. Find out how we help leading organizations reimagine their business at https://www.slksoftware.com/







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